

P.A.C.E. SCORECARD

The development of this scorecard services to evaluate outcomes to identify trends, facilitate timely interventions, and maintain transparency with the community and families we serve.

QUARTER 1: January 1, 2025-March 31, 2025

To uphold our commitment to excellence in service delivery, we assert that **PREVENTION**, **ACCOUNTABILITY**, **COLLABORATION**, and **ENGAGEMENT** are fundamental pillars necessary for achieving positive outcomes for children and families. By integrating these principles into our short-term and long-term goals, we can effectively address immediate needs while ensuring sustainable improvements through the Child Family Service Plan (CFSP) process and ongoing evaluation of our strategic plan.

PREVENTION: Enhance the well-being of children and families by safely decreasing out-of-home removals and reducing the number of children and youth in foster care through investments in **prevention** services and the development of a strong continuum of care designed to meet the unique needs of families, allowing them to thrive.

Objective

- Safely reduce out-of-home removals
- Safely reduce the number of children in foster care

Prevention Efforts January 1, 2025 - March 31, 2025: In the first quarter of 2025, DCYF continues to see a decline in the number of children in out-of-home foster care placements, with 1,270 children placed out-of-home in March 2025 compared to 1,404 in March 2024.

To enhance understanding among mandated reporters, DCYF has released "Strengthening Families: A Guide for Mandated Reporters as Supporters." This manual provides guidance on legal responsibilities, distinguishing poverty from neglect, reporting procedures, bias awareness, and the investigation process. By equipping mandated reporters with essential knowledge, we aim to improve child safety and support for families, reinforcing our commitment to prevention through collaboration and education within our community.

1. Source: April 2024 and April 2025 Strategic Metrics Dashboard (point in time)

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ACCOUNTABILITY: Provide excellence in service delivery by establishing **accountability** across all levels of our system, with a focus on ensuring the safety of children, using a racial justice lens to advance race equity and improve permanency outcomes in our child and family well-being system.

Objective Improve permanency for all children with emphasis on the entry cohort. Deliver excellent services by investing in the children, youth, and families of Rhode Island.				
Mile Markers	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4
Maintain quarterly Active Contract Management (ACM) reviews to effectively monitor contracts through qualitative and quantitative analysis.	Total ACMs 4 ^{1.}			
Achieve Human and Social Services accreditation through the Council on Accreditation (COA) by 2025	Accreditation Achieved on February 14, 2025			

Active Contract Management (ACM): DCYF holds quarterly Active Contract Management meetings with contracted providers to review trend data and results from in-depth analyses of factors impacting outcomes. These meetings focus on strategies to leverage strengths in the system and improve areas that need attention. This quarter, DCYF facilitated four meetings: one for Family-Centered Practice (FCP), one for Congregate Care (Residential Intervention), and two for Home-Based Services.

Council on Accreditation (COA): DCYF has successfully achieved accreditation from the Council on Accreditation (COA), a service of Social Current. This recognition makes DCYF the only child welfare agency in New England to receive this significant accreditation. The final accreditation report is available on the DCYF website.



1. Source: Division of Performance Improvement – ACM Tracking



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COLLABORATION: Collaborate with community partners to address the needs of children and families in Rhode Island. Through collaboration and a supportive workforce culture that is both well-resourced and well-trained, we can proactively expand family-based placements and decrease reliance on congregate care.

Objective	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4
<p>Mile Markers</p>				
<p>Engage workforce by building a well-resourced, well-trained, and supportive organization culture</p> <p>Expand family-based placements, including kinship care, non-relative foster care, and therapeutic foster care</p> <p>Reduce the use of congregate care and out-of-state placements</p>				
<p>By March 2025: Incrementally reduce the number of children in out-of-state placements, from 77 to 60 youth.</p>	69 ¹			
<p>By June 30, 2029: License a minimum of 85 new non-relative resource families each year.</p> <ul style="list-style-type: none"> • Among the total newly licensed families from July 1, 2024, to July 2025, 94% of homes will be retained as of June 30, 2025. • Out of the new non-relative licensed foster homes 25 will be open to match with youth 12 and older. • Of new non-relative licensed foster homes at least 50% of homes will be licensed to support sibling placements. • Increase the current number of non-kinship foster homes who will be open to match with children/youth who have mental health or physical disability to 98% of total licensed non-relative foster homes. • Increase the current number of non-relative licensed foster homes who will be open to match with children/youth who identify as LGBTQ+ by 25% . • Of 85 new non-relative licensed foster homes at least 30% of homes will identify as BIPOC. 				<p>In this reporting quarter, DCYF licensed 17 new non-relative foster homes, resulting in a total of 48 licensed homes, from July 1, 2024 to March 31, 2025.²</p> <p>The remaining annual figures as of June 30, 2025 will be included in DCYF's Quarter II scorecard.</p>
<p>Increase utilization of open slots among DCYF-licensed non-relative families to 70%.</p>	39% ³			
<p>Commitment to Out-of-State Placement Reduction: DCYF leadership reviews all youth currently placed out-of-state and is required to approve any new out-of-state placements. This process evaluates each youth's discharge readiness and strives to align their needs with the least restrictive settings. Although DCYF has not achieved the goal of reducing placements to 60 by March, we remain dedicated to these critical efforts. We will continue to monitor and report out-of-state placement totals on a quarterly basis as part of our commitment to this goal.</p>				

1. Source: April 2025 Strategic Metrics Dashboard (point in time)
 2. Source: April 2025 Strategic Metrics Dashboard (point in time)
 3. Source: RICHIST Rpt. 430 (point in time)



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<p>Objective</p> <p>Engage workforce by building a well-resourced, well-trained, and supportive organization culture</p> <p>Expand family-based placements, including kinship care, non-relative foster care, and therapeutic foster care</p> <p>Reduce the use of congregate care and out-of-state placements</p>				
Mile Markers -continued	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4
Achieve 39% diversity in the DCYF workforce	36% ^{1.}			
Increase staff retention to 92%	96% ^{2.}			
<p>Residential Intervention: DCYF Leadership facilitates weekly meetings to discuss youth in residential intervention and assess current discharge planning efforts focused on transitioning to a less restrictive level of care. These meetings involve the DCYF casework team, community foster care providers, and behavioral health providers. Our efforts have created a collaborative space to explore safe discharge pathways for youth from residential intervention, whether through community-based services or foster care. We remain committed to engaging in proactive treatment planning for our youth.</p>				
<p>Staff Training: Workforce Development has expanded professional training opportunities by offering ongoing monthly training. In the last quarter, DCYF held 57 courses for new workers, with 597 participants completing a total of 288 course hours. Additionally, DCYF offered 40 professional development courses with 807 participants, totaling 120 training hours.^{3.}</p>				
<p style="text-align: right;">1. Source: Division of Central Management, Human Resources (point in time) 2. Source: Division of Central Management, Human Resources (point in time) 3. Source: RICLIST Rpt. 580 (point in time)</p>				



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ENGAGEMENT: Engage with youth, families, and caregivers to authentically center their voices throughout the continuum of care, and help youth successfully transition from our system, with special attention to marginalized youth.

Objective Increase youth, family, and caregiver voice through authentic family engagement				
Mile Markers	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4
Implement the Child Well-Being Advisory Committee, comprised of youth, families, foster families, staff, and community providers who will provide regular feedback on their experiences with DCYF, with accountability measures in place to ensure that their insights are considered in decision-making processes.	Total Mtgs. ¹ 1	Total Mtgs.	Total Mtgs.	Total Mtgs.
Increase frequency of face-to-face visitation between caseworkers and mothers from 68% to 75%.	68% ²			
Increase frequency of face-to-face visitation between caseworkers and fathers from 42% to 50%	44% ³			
<p>Child Wellbeing Advisory Committee (CWAC): CWAC holds a full meeting each quarter, with subcommittees meeting monthly. Subcommittees include Racial Justice, Workforce, Continuum of Care and Transition. The most recent full meeting took place on March 27, 2025, during which the CWAC Recommendation Evaluation Tool was finalized. This tool was designed to ensure fairness, equity, and transparency in decision-making by standardizing how recommendations from CWAC subcommittees are evaluated and prioritized in line with DCYF's strategic goals.</p> <p style="text-align: right;"> <small>1. Source: Director's Office 2. Source: April 2025 Strategic Metrics Dashboard 3. Source: April 2025 Strategic Metrics Dashboard</small> </p>				



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Appendix

Mile Markers with Yearly Metrics. The yearly metrics will be reported on January 30, 2026.

Mile Markers	Annual Metrics January 1, 2025-December 31, 2025
<p>Prevention</p> <ul style="list-style-type: none"> Reduce percent of children while active with Family Community Care Partnerships are removed from their home within 12 months from 8% to 6% Reduce entry rate of removals from 3.5 per 1,000 children to 3.0 per 1,000 children Reduce percent of children/families assigned to Family Service Unit, receiving in-home supports/services and subsequently removed within 12-month follow-up from 14% to 10% <p>CFSR objectives:</p> <ul style="list-style-type: none"> Increase cases rated a Strength on the CFSR well-being outcome, education, from 87% to 92% Increase cases rated a Strength on the CFSR well-being outcome, medical, from 78% to 83% Increase cases rated a Strength on the CFSR well-being outcome, mental/behavioral health, from 68% to 73%.16 	
<p>Accountability</p> <ul style="list-style-type: none"> Increase the percent of children who achieve permanency within 12 months of entry Reduce racial and ethnic disparities in the percent of children removed from home year over year compared to RI Census 	
<p>Collaboration</p> <p>No annual metrics. All metrics are reported quarterly.</p>	
<p>Engagement</p> <ul style="list-style-type: none"> Reduce racial and ethnic disparities in monthly visits with mothers, year over year Reduce racial and ethnic disparities in monthly visits with fathers, year over year <p>CFSR objective:</p> <p>Increase cases rated a Strength for CFSR well-being outcome, Caseworker Visits with Child, from 78% to 83%</p>	